Curriculum Vitae

Personal details

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AUSTRALIA

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Date of birth: 18 December 1965

Place of birth: Sydney, New South Wales, Australia

Marital status: Unmarried

Education

1985 - 1988 Associate Diploma in Hospitality Management

Bentley College of Technical and further Education, Bentley, Australia

1984 - 1985 Economics

University of Western Australia, Claremont, Australia

1979 - 1983 Tertiary Admissions Examinations

Guildford Grammar School, Guildford, Australia

Work history

2012 - Current Founder Owner Director

Rugby World Directory B.V. & Surf Spear Media B.V., Leiden, The Netherlands

Create Concept, Establish Feasibility, Determine Business & Company Model, Establish the Business, Determine & Manage Budget, Business & Marketing Plan, Legal Requirements, Finance/Taxation Requirements, Initial Design, Manage Brand Strategy & Design Team, Manage Marketing Consultant, Source Site Developer, Project Management - Realisation of the platform (concept, build, testing, launch), Determine/design/realise new features, Tax Returns, Promotion & Marketing, Determine and adjust Business Model, attend exhibitions, Represent RWD as Media or Owner, Content management and coding.

2000 - 2012 Consultant/Legal Support Officer / Project Manager

2009-2012 – USG Juristen, Utrecht, The Netherlands (Legal Outsourced) 2000-2009 -Dexia Bank Nederland, Amsterdam, The Netherlands

Legal Support Officer – Orientation of new legal staff, Assist/consult lawyers. Participate in legal

direction and actions. Represent Dexia Bank NI in court.

Project Manager - Co-ordinate various Projects (within budget, time frame, with available resources).

Curriculum Vitae

1997 - 1998

1999 Hospitality Placements Account Manager

Skilled, Skilled Hospitality Placements, Sydney, Australia

Marketing and promotion of recruitment services for the hospitality industry. Sourcing and recruitment of management personnel for established and new clients. Direct contact with clients. Management of recruitment contract and process for established clients. Large scale recruitment campaigns. Competitor analysis.

1998 State Manager (New South Wales)

Australasian Housekeeping Systems, Sydney, Australia

Acquisition of new contracts. Relationship management of established clients. Planning and execution of new projects and take over strategies for established operations. Purchasing of equipment and other items necessary. Human resource management and recruitment. Budget management and monthly operational and financial reports. Management of Organisational health and safety programmes. Coach and manage Operations Manager, other managers and 140 employees.

Operations Manager

Spotless Services Limited, Sydney, Australia

Relationship management with clients. Management of outlet catering managers. Operational management to necessary service level agreements of 14 outlets. Human resource management and recruitment. Monthly financial reports.

1992 - 1997 Assistant F&B Manager, Banquet Manager, Assistant Restaurant Manager

Orient Express Hotels, The Observatory Hotel, Sydney, Australia

Daily management of food and beverage department. Creation and coordination of special events. Optimisation of profit. Consult in the budgeting and business plan process. Management of training and development of a service culture within the organisation. Purchasing and control of operating equipment. Chair various meetings. Duty management.

1984 - 1992 Diverse roles including:

Restaurant Manager

Thredbo Alpine Hotel, Thredbo, Australia

Restaurant Supervisor

Hilton International Brisbane, Brisbane, Australia Group Management Trainee Rydges Hotel Group Rydges North Sydney Hotel, North Sydney, Australia

Assistant wine production (Stage)

Edmond Coste et Fils, Langon, France

Industry placement

Restaurant Allemansgeest, Voorschoten, The Netherlands

Curriculum Vitae

Courses completed

2001	Insight Consulting:	Leadership
2003	NEMAS (Nederlandse Management Stichting):	Middle Management
2004	Capgemini:	Project Management 1
2005	Vergouwen Overduin:	Efficient Business Reporting
2006	Centric Training:	Mind maps and Speed reading
2006	Focus Nederland B.V.:	Career counselling – Balance
2007	Ben Tiggelaar:	MBA in 1 day
2008	ISWB Opleiding & Training:	Professional Public Speaking
2016	Web App Development Bootcamp	Codemaster Institute, Perth

<u>Languages</u>

English – fluent written and spoken. Dutch - fluent written and spoken. French – menu & basic greetings/interaction. German - menu & basic greetings/interaction. Spanish - menu & basic greetings/interaction.

Computer knowledge

HTML5, CCS3, Web Design, Word, Excel, Power Point, Outlook, Access. Adobe Photoshop, Adobe Illustrator. Klant Centraal, Exact. Call Pro. Touch typing.

Hobbies and interests

Rugby (Leidsch Studenten Rugby Gezelschap - (ex) player, Club Secretary, Chairman of the Leidsch Studenten Rugby Gezelschap Foundation), Conditioning for Rugby, Paleo Health, Travel, Ocean Swimming, Yoga, Reading, Art, Movies, Sharing knowledge.

Personal qualities

Well groomed & spoken, calm, friendly, happy, loyal, solution seeking, driven, leader, pragmatic, work well under stress, determined, goal orientated, enjoy working in a team and passing on knowledge.